

IOW COUNCIL LOCAL GOVERNMENT PENSION SCHEME

KPI statistics @ 30 November 2022

Category	TASK	Detail	Days to complete	2022/23 achieved	Target	Current average	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Payment of Benefits	SETUPPAY	Set up of new pension and lump sum within 10 working days of receipt of all documents	20		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	22	21	18	31	24	39	38	29				
						Within target	22	21	18	31	24	39	38	29				
Benefits Estimates Members	MEMQUOTE	Estimates of benefits to Members within 20 working days	20		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	20	20	24	26	15	10	25	12				
						Within target	20	20	24	26	15	10	25	12				
Benefits Estimates Employers	ERSQUOTE	Estimate of benefits to Employers within 5 working days	10		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	3	2	3	8	1	8	9	5				
						Within target	3	2	3	8	1	8	9	5				
Annual Benefit Statements - active members	ACTABS	Produce the required standard to statutory timescale by 31 st August each year		Published 18 Aug 2022	100%	100.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Members Processed									4015			
						Within target					4015							
Annual Benefit Statements - deferred members	DEFABS	Produce the required standard to statutory timescale by 31 st August each year		Published 05 Aug 2022	100%	100.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Members Processed									6277			
						Within target					6277							
Transfers In Payments	TVIN	Payment made within 5 working days of receipt of all documentation	20		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	9	6	1	8	3	3	12	8				
						Within target	9	6	1	8	3	3	12	8				
Transfers in Quotes	TRANINQ	Issued within 20 working days of notification and all information required to produce a quote	20		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	1	8	16	21	7	14	16	14				
						Within target	1	8	16	21	7	14	16	14				
Transfers Out Payments	TVOUT	Payment made within 5 working days of receipt of all documentation	20		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	8	3	2	6	6	1	5	10				
						Within target	8	3	2	6	6	1	5	10				
Transfers Out Quotes	TRANOUTQ	Issued within 20 working days of notification and all information required to produce a quote	20		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	8	8	16	14	10	16	25	20				
						Within target	8	8	16	14	10	16	25	20				

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Category	TASK	Detail	Days to complete	2022/23 achieved	Target	Current average	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Deaths	DEATHS	Payment of Death Grant and set up Widow pension within 10 working days	10		100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
						Processed	18	22	17	15	18	13	21	24				
						Within target	18	22	17	15	18	13	21	24				
Pensioner Payroll		Payment of pension benefits to member by last working day of month			100%	100.00%	100%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!
						Date completed	21/04/2022	23/05/2022	23/06/2022	20/07/2022	24/08/2022	22/09/2022	24/10/2022	23/11/2022	14/12/2022			
						Processed	5,869	5,888	5,911	5,920	5,931	5,949	5,981	6,002	6,011			
						Starters	34	34	27	29	28	31	53	43	18			
						Variations	0	0	0	0	0	0	0	0	0			
Statutory Reports		Statutory reports, finance reports etc.			95%	Report	-	Club Vita Valuation	-	Hymans Triennial Valuation	-	-	-	-	-	-	-	-
						Method	Data uploaded				Data uploaded							
						Date completed	04/05/2022				20/07/2022							